

## MISUMI Company Policy

We, the management of MISUMI, do our very utmost to become the Number 1 engineering platform in all areas of the life cycle of our automation customers. For us, being Number 1 in the market means being and remaining committed to our customers, partners, employees and our environment.

We build our commitments on essential pillars of a stable, effective and efficient management:

### Quality

Quality means products that fully meet the needs of our customers. We proactively manage our suppliers and our production facilities by means of forward-looking quality assurance, certified quality management and coordinated processes. We exceed all necessary normative requirements of DIN EN ISO 9001 and thus ensure our customers' faith in us in the long term.

### Saving time

Time is a competitive edge for our customers. That's why we deliver our products when our customers want them. Day after day we optimise the flow of goods using our logistical processes and thus ensure smooth and fast processing – around the world.

### Reducing costs

We reduce our costs by constantly optimising our processes and can pass on the advantage of our efficient structures to our customers in terms of price. This means lower unit costs for the products and early and optimised calculation.

### Product range

With more than 17 million articles and variants and our intelligent warehousing system, we can always respond flexibly to the individual needs of our customers. This means that we deliver any desired quantity in any desired variant. In most cases, customers can approach us with their requirements directly via our portal.

### Data security

Our state-of-the-art web shop has all the necessary features for searching, selecting and configuring the products our customers want. In addition to clear and convenient operation, all relevant data can be transferred quickly and securely.

**Know How**

Even before delivery, supplementary services relating to the products support our customers in processing their orders. And even after delivery, we continue to make our product-specific knowledge available as long as our customer needs it.

**Support**

We support our partners in the development and marketing of their innovative and market-oriented products and provide a fast and cost-effective distribution platform. This way, we reduce the "time to market" range considerably.

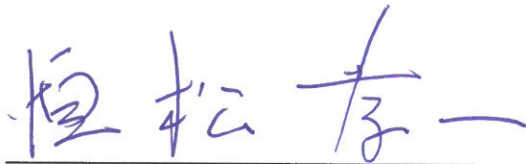
**Working environment**

At our locations, we offer employees interesting and varied job opportunities and a good development concept based on flexible working time solutions. In doing so, we establish an optimal and stable working environment and security for our employees and their families.

**Environmental protection**

On the basis of environmental management certification, we see it as a fundamental task to sustainably reduce our resource requirements. To this end, we actively promote resource-preserving processes by implementing environmental and energy programmes within the company and in its environment.

Frankfurt am Main, 30/06/2019



Koichi Tsunematsu  
*Managing Director MISUMI Europa GmbH,  
President European Business Company*



Stephan Stammberger  
*Managing Director MISUMI Europa GmbH*